



2026 ANNUAL REPORT

IMPACT | STATISTICS | STORIES



LU'MA LELƏM. NEW BEGINNING HOUSE MURAL
BY XʷMƏΘKʷƏYƏM (MUSQUEAM) MURALIST ALEIA JOHNNY

Land Acknowledgement

We acknowledge that South Vancouver Neighbourhood House is located on the unceded, occupied, ancestral and traditional homelands of the xʷməθkwə́yəm (Musqueam), Skwxwú7mesh (Squamish) and Səlílwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

We thank the Nations for sharing their beautiful land, the sun, the air and water with us and allowing us to strengthen and grow as a family.

We recognize the vast cultural diversity of Indigenous people and acknowledge the heterogeneity of their opinions, representation, and culture.

Our Guiding Principles

Gifted to us by Ta7talíya Nahanee, a friend of neighbourhood houses and a member of a Skwxwú7mesh Úxwumixw.



WEAVING
TOGETHER DIVERSE
COMMUNITIES

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Lu'ma Ielə́m. New Beginning House

"I believe I was guided to represent, respect and honour the xʷməθkʷə́yəm (Musqueam) double-headed serpent "slee-key" sʔi:ʔqə́y to remind newcomers of what happened years ago on this land. I wanted to show that the double-headed serpent is not something to fear, but a great **protector of the Fraser River** and surrounding area.

The butterflies at the bottom, created with the community, symbolize the harmony and respect we share with each other and the unceded tradition territory of the xʷməθkʷə́yəm (Musqueam) People."

xʷməθkʷə́yəm (Musqueam) Muralist
Aleia Johnny (Tsimilano)

6470
SOUTH VANCOUVER
NEIGHBOURHOOD HOUSE



Our Indigenous Journey

"In the past year, South Vancouver Neighborhood House has **expanded its connections with the Indigenous community** by bringing more Indigenous culture and history to our already established newcomer participants.



With various workshops, events and art sessions, these teachings have **carried forward** the knowledge and details into the Truth of how Canada has treated its original inhabitants."

Ā́xá'isla (Haisla) Nation Chris Wilson (Ungwa-Kasu)
Indigenous Community Programmer, SVNH

Our Indigenous Council

Our Indigenous Council includes SVNH staff, Indigenous Knowledge Carriers, and other Indigenous agencies & partners.

Our council is a working group committed to planning, preparation and implementation of agreed upon Indigenization projects.



Al Houston

Knowledge Carrier
GVNCS Representative



Travis Angus

Knowledge Carrier



Lorelei Hawkins

Knowledge Carrier



Geraldine Lalonde

Knowledge Carrier

Community Partners

Nilda Borrino | Executive Director,
Marpole Neighbourhood House

Lynda Sousa | Director, Quality Improvement
and Training YWCA & WorkBC
Centres – Vancouver South

“

"I love SVNH because they make you feel **welcome and comfortable** right away, especially as new comers adjusting to a life in a Canada. Although my family and i live close to another settlement organization I still reach out to SVNH because the staff are kind, supportive and make my family and children feel at ease. I hope they continue the **amazing work they do** and keep helping more families now and in the future"

Cloudy Belisario

Newcomer Participant

Dear SVNH Community Members

What a year to reflect on — and what four years it has been. As I step down as your Community Board Chair, I do so with a full heart and profound gratitude for the honour and privilege of serving this extraordinary community.

The challenges are real. South Vancouver sits in a designated food desert, and with 1 in 4 British Columbians now experiencing food insecurity — up 44% since before the pandemic — our Food Hub has never mattered more. United Way funding reductions and the loss of key food network partners have created genuine pressure. The sunsetting of Reframing South Vancouver's dedicated funding, after five years of transformative community-building with over 4,000 residents, is a significant loss. And childcare waitlists persist for far too many families.

Despite these challenges, SVNH is the living embodiment of extraordinary resilience and forward momentum. United Way renewed two-year commitments to our Healthy Aging programs, totalling over \$700,000. Childcare received \$106,000 in City of Vancouver grants, with two new centres opening this spring. Youth programs secured over \$140,000 in new funding. Ninety senior volunteers contributed over 10,000 hours of service. Our youth told us: *"I feel included within the community."*

Through all of it, Mimi and the entire SVNH team have shown what it means to serve with integrity, creativity, and heart.

I leave with deep confidence in this community's strength and in the remarkable people who carry its mission forward.

With profound gratitude,



Nanette Wong
Community Board Chair
South Vancouver Neighbourhood House

Our Community Board

Our community board is comprised of high regarded members of the community that weave their time and expertise to South Vancouver Neighbourhood House.



Nanette Wong
Board Chair



Monica Wong
Vice Chair



June Liang
Treasurer



Marion Hartley
Secretary



Aaron Sihota
Member



Nelson Didulo
Member



Chandra Raglin
Member



Rod Raglin
Member



Al Houston
GVNCS
Representative



Aneelma Morsara
Member



Cathy Zhou
Youth
Representative



Nethuli Kumarawadu
Youth Representative

Vision, Mission & Values

Vision

Everyone belongs in an equitable, diverse and caring community.

Mission

Weaving together **diverse communities** to create a just, equitable and caring society, where people experience a sense of **belonging**.

Values

Equitable

Striving to ensure fair and just inclusion wherein all participants can reach their full potential and thrive.

Empowering

Building capacity based on the strengths and needs of the residents of the neighbourhood.

Collaborative

Being community driven and working together with our neighbours, community members and partners.

Courageous

Providing progressive leadership that embraces complexity and makes difficult decisions when necessary.

To grow with integrity, connection and care we nurture the people, practices and relationships that ground us.

N
M I N D

Deepening and Protecting Most
What Matters Most

Activating our Networks

W
B O D Y

To deepen and expand resident-led leadership and community belonging by strengthening local networks, amplifying lived experiences, and working in partnership.

Mobilizing Equity

E
S P I R I T

To be clear about who we are, what we stand for, and how our stories can influence public perception, shift policy conversations, and attract meaningful investment in our work.

Amplifying our Voice

S
H E A R T

Build confidence, connection, and shared pride by strengthening how we communicate about our work, values, and community impact—starting from within.

The Medicine Wheel

Guiding our Strategic Directions

Our Statistics

2025-2026 Fiscal Year



Our Staff Team

Meet our SVNH family of over 140 full-time and part-time **community champions!** From Child Care to food deliveries, settlement services to Seniors Shindigs, our team brings trusted care to South Vancouver with **teamwork, kindness, and a splash of vibrant energy.**

993

VOLUNTEERS

34793

VOLUNTEER HOURS



3300

SENIORS

1000

YOUTH



1616

NEWCOMERS

2193

FAMILIES



111

PROGRAMS

11316

COMMUNITY MEALS



9576

PARTICIPANTS

34

SITES



843

NAC
VOLUNTEER
HOURS

79

NEIGHBOURHOOD
ADVISORY COMMITTEE
(NAC) MEMBERS

7

FAMILY SITES

28

PROGRAMS

906

DROP-IN FAMILIES

3044

SENIORS

256

ADULT DAY CENTRE
PARTICIPANTS

1000

YOUTH

9

16

SITES

23

YOUTH & PRETEEN PROGRAMS

228

DAY
CAMPS

270

CHILD CARE
FAMILIES

48

SETTLEMENT
PROGRAMS

14810

FOOD HAMPERS
DISTRIBUTED



327

HOUSEHOLDS

48

PROGRAMS

1616

NEWCOMERS

Impact Stories



"You guys are awesome in creating a **happy & safe** environment for the kids. Thank you!"

Parents of Moses
Salmon Stone
3 to 5
Childcare

"Being a volunteer here gives me an experience full of learning, empathy, and growth. **The staff here makes migrants feel like home.**"

Anabel R.
Newcomer Volunteer



"The Reframing South Vancouver initiative enabled me, as a community member, to have a voice and **connect with others** in meaningful ways. I have learned about civic engagement and how we can continue working together to make our neighborhood thrive."

NAC Member
Reframing South Vancouver



"I would like to thank you very much for the friendly visiting companion that you sent for my husband. Very compassionate, kind and fun to be with. He really enjoyed his visit. Thank you so much. We really appreciate your help."

Participant
Friendly Visiting Program



"The Caregiver Cookie session felt warm and reminiscent of my childhood. I haven't had such an opportunity to sit and 'play' with my father in so many years. It was emotionally healing for me as it made me see that I'm still a child to him, despite me now being his caregiver and us being in a reverse parenting situation. Our time shared decorating the cookies revealed good talents we still share in art, and how the stress of caregiving has often limited our time spent together just to have fun. I just want to say thank you for the day and the activities."

J. Caregiver
Beulah Gardens Adult Day Centre

SVNH Sites

South Vancouver Neighbourhood House operates at **34 sites** across the community. Although our programming is between Boundary to Main St. and 41st Ave. to the Fraser River, we welcome everyone to attend our programs & access our services.



Main Sites

South Vancouver Neighbourhood House
SVNH Southside Hub

Adult Day Program

Beulah Gardens Adult Day Centre
South Vancouver Adult Day Centre

Child Care Programs

SVNH Out of School Care
Salmonberry Childcare Centre
Salmon Stone Childcare Centre
Orca Rising at Cunningham Elementary

Preteen Programs

Cook Elementary School
Fleming Elementary School
Cunningham Elementary School
Waverley Elementary School
Tecumseh Elementary School

Youth Programs

David Thompson Secondary School
Killarney Secondary School
John Oliver Secondary School



Food Hub Spokes

St. Thomas Anglican Church
Peace Church on 52nd
South Vancouver Family Place
CityReach Care Society
Langara YWCA
Refood Rescue Foundation
BC Housing – Culloden Court

Community Programs

Killarney Community Centre
Sunset Community Centre
Moberly Arts & Cultural Centre
Champlain Heights Community Centre

Fraserview VPL Gordon Park Victoria Square
South Hill VPL Memorial Park Sunset Plaza

BC Housing Kids Club

Culloden Court Orchard Park Champlain Places

Sunsetting Reframing South Vancouver

It is with a heartfelt close that we announce the sunseting of our advocacy team, Reframing South Vancouver, dedicated tackling ongoing inequities and engaging communities in South Vancouver.



We acknowledge that our work is evergreen and hope to one day revitalize Reframing South Vancouver to support the growing needs of South Vancouver residents.

We thank all of our supporters, funders and NAC members for their work towards flourishing a brighter future in South Vancouver.

Although this project is sunseting, we know that our impact has made a ripple in our communities and will continue to weave across South Vancouver.

Caregiving navigation saved my life.

by Ping Chen, Caregiver Support Coordinator at SVNH

Fred was the primary caregiver for his wife who has Parkinson's disease. For about 10 years, he took care of all her daily needs, medications, medical appointment, and transportation. The worst part was, since his wife felt embarrassed with Parkinson's and didn't like to leave home, she became more and more grumpy. Unfortunately, Fred was the only person living with his wife and had to take all these stresses. The only time he could leave this behind is when he was working in his back yard.

After times of 1-1 conversations and navigation on the health care system, Fred was glad to know about Adult Day Center which he never knew before. With information and encouragement from staff, Fred contacted South Vancouver Adult Day Centre in his neighbourhood; and then visited with his wife. They were so impressed by the beautiful space, friendly participants, fun activities, good food, and nice staff. Immediately, they applied. Fortunately, his wife got a Friday spot in a month.

"What a relief! At least, I can be myself on Fridays."

In fact, caregiving was still too heavy. Fred complained and worried about his own mental health. He was afraid, if he burnt out, who would take care of his loved one. Staff shared information about long term care. He refused immediately. He could not imagine being apart from each other. Staff gently encouraged him to talk with case managers and seek for more professional advice and updated resources. Only because of trusting in FFCS, Fred followed up. A case manager found his case was urgent and arranged a nursing home for his wife in just a couple of months, in March, 2026.

Currently, almost every day, Fred takes bus to visit his wife and has a walk together after having a good lunch at the nursing home. On weekends, Fred drives his loved one back home and the family meets together. Fred says it is not apart but like a date everyday!

"Caregiving navigation saved me before I burnt out."

Treasurer's Report

South Vancouver Neighbourhood House (SVNH) had an operating deficit of \$103,912 on March 31, 2026, after countless effort by the whole organization to seek additional funding and cost cutting. The board has committed to restricting a portion of the surplus funds to save for operational contingencies and to help pay for capital repairs and replacement to maintain SVNH's facilities and infrastructure.

In the year-to-year comparison, overall revenue increased **4.8%** and expenses **increased 5.6%**. Strong support came from the provincial government. The municipal government was also very active in many program areas. Further support poured in from federal government, as well as individual and corporate donors.

4.8% ↑ revenue 5.6% ↑ expenses

In 25/26 fiscal year, SVNH had received significant increase of funding from Child Care. Also, City of Vancouver contributed significant funding to the startup of Salmon Stone Childcare Centre.



The new fiscal year promises to bring excitement as the SVNH team continues to focus on increasing community equity, building connected neighbourhoods, raising SVNH's visibility, and creating stability through diversified funding. Please continue to support us and follow SVNH's development.

FISCAL YEAR - 2025/2026

Revenue & Expenses

Revenue	2026	\$	2025	\$
Province of BC	4,286,457		3,946,300	
Federal Government	2,166,167		2,880,456	
United Way	1,083,272		1,035,197	
Contributions from Foundations	293,442		401,476	
Other Contributions and Miscellaneous	953,976		538,582	
City of Vancouver	4,286,457		3,946,300	
Earned Income	982,061		640,358	
Gaming	100,000		100,000	
Donations and Fundraising	28,277		51,359	
Interest & Investment Income	105,463		131,031	
	10,399,253		9,921,085	
Expenses	2026	\$	2025	\$
Salaries & Benefits	7,692,844		7,231,042	
Purchased Services & Subcontracts	1,223,266		1,164,108	
Program, Food & Transportation	670,187		695,696	
Building Occupancy	541,510		460,945	
Office Expenses	127,527		106,679	
Other Expenses	90,868		134,294	
	10,346,202		9,792,764	
Excess (deficit) of revenue over expenses from operations	53,051		128,321	
Amortization of deferred property and equipment contributions	64,429		137,146	
Amortization of property and equipment	(251,650)		(256,211)	
Unrealized gain (loss) on investments	30,258		45,463	
Excess (deficit) of revenue over expenses	(103,912)		54,719	

Thank You to our Funders

At South Vancouver Neighbourhood House, our funders fuel our vision and aid us in supporting our mission for healthy and engaged communities in South Vancouver.



Thank You to our Volunteers

Your dedication and tireless efforts have truly made a difference in our community.

Thank you for your selflessness, generosity, and commitment to making South Vancouver a better place for all. Your kindness shines bright and your contributions are deeply appreciated.

Thank you for being the heart of our community.

weaving together
diverse communities



www.southvan.org



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