



2025 ANNUAL REPORT

IMPACT | STATISTICS | STORIES



from roots to leaves

LAND ACKNOWLEDGEMENT

We would like to acknowledge and give thanks to be able to live, work, and learn on the unceded, occupied, ancestral and traditional homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish) and Səlílwətaʔ/Selilwitulh (Tsleil-Waututh) Nations

We thank the Nations for sharing their beautiful land, the sun, the air, and water with us and allowing us to strengthen and grow as a family.

We recognize the vast cultural diversity of Indigenous people and acknowledge the importance of their opinions, representation, and culture.

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our roots



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DEEPENING OUR ROOTS OF INDIGENOUS BEGINNINGS

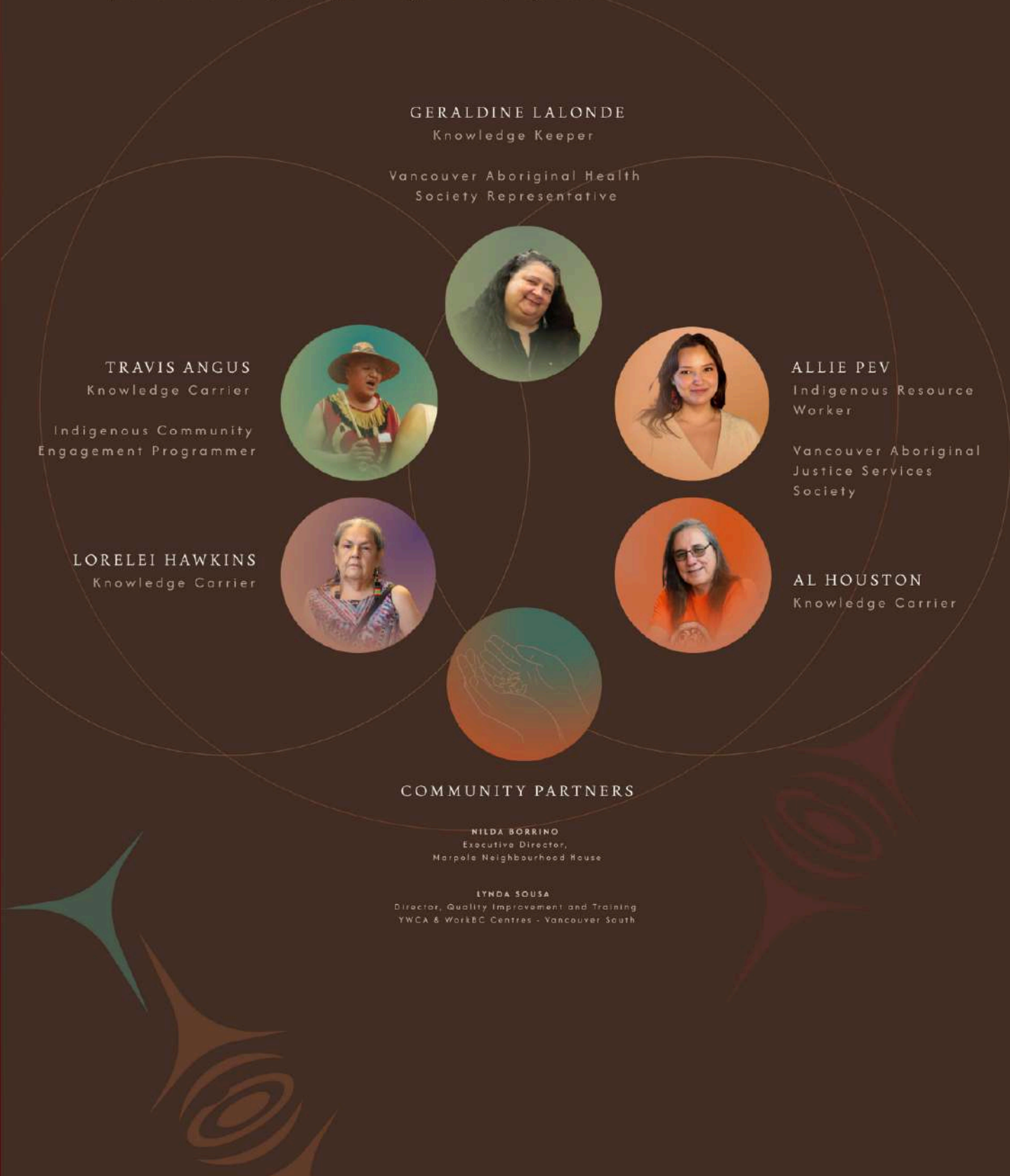
We give thanks to our Indigenous leaders and knowledge carriers that continue to root us in decolonization practices. It is about restoring Indigenous worldview, culture and traditions, and replacing Western historical interpretations and perspectives.

We thank them for supporting SVNH to Indigenize our ways through greater awareness of Indigenous worldviews. We learn to respect that those worldviews are equal to many other cultures as we continue to scratch the surface of our work by learning, listening, seeing and experiencing.

OUR INDIGENOUS COUNCIL

Our SVNH Indigenous Council includes SVNH staff, Indigenous knowledge carriers, and other Indigenous agencies and community partners.

Our council is a working group committed to the planning, preparation, and implementation of agreed upon Indigenization projects.



"I had the privilege of connecting with dedicated professionals from the Reframing South Vancouver initiative and learning the essential skills, such as effective communication and community development, to be a proactive member of the Neighbourhood Advisory Committee (NAC) in the South Vancouver Neighbourhood House. I was impressed by the success story of this resilient team, showing that even with limited resources, we can create a lasting impact."

"Among our distinct groups, we also practiced diversity and inclusivity, learning to ensure that all voices are heard and valued. This emphasis on diverse perspectives ensures inclusivity and enriches our understanding of our issues. Mastering it is vital, as we represent the South Vancouver community, the most diverse neighbourhood in Vancouver."



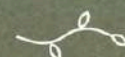
**I am grateful to SVNH
for inspiring me to
believe in the power of
unity & action**

BEHAVER
NEIGHBOURHOOD ADVISORY COMMITTEE MEMBER

"The program showcased how civil engagement enables us to fortify our community structure and effective communication teams up policymakers, resulting in meaningful change. However, a key takeaway from the training was the realization that staying in our comfort zones can have serious consequences. Our voices risk going unheard, even in a developed city like Vancouver. In contrast, we can transform our community by actively stepping up and advocating for change. This proactive advocacy is a choice and a responsibility we all share."

"The program has equipped me with the necessary skills and seeded a sense of empowerment in me. I am grateful to SVNH for inspiring me to believe in the power of unity and action. Their support has motivated me to make a difference, and I am ready to take on this challenge!"

MESSAGE FROM THE COMMUNITY BOARD CHAIR



Dear SVNH Community Members,

South Vancouver Neighbourhood House is facing unprecedented challenges. Our Food Hub has experienced a **35% increase in demand**. A reflection of the growing food insecurity in our community, where now **1 in 5 households** struggles to put nutritious meals on their tables. Simultaneously, we've weathered a significant **18% reduction** in operational funding following recent provincial budget adjustments.

These financial constraints come at a critical moment when all our programs see record participation. Our childcare services have been particularly impacted, with **waitlists growing by 40%** this year alone and over **150 families** unable to secure spots for their children. This childcare gap affects both family stability and economic participation in our community. The reduction in immigrant settlement funding across British Columbia has particularly impacted our newcomer services, stretching our resources thinner than ever. Yet, the extraordinary SVNH team has demonstrated remarkable resilience. The team of staff and volunteers have implemented innovative approaches to maximize resources—establishing new community partnerships, redesigning program delivery models, and launching targeted fundraising initiatives that have already secured **\$87,000** in emergency support.

Their unwavering dedication ensures that SVNH remains a vital support hub in South Vancouver. Every day, I witness their compassion and creativity as they serve our diverse community, never compromising on our mission despite dwindling resources. As we navigate these financial headwinds, we actively pursue sustainable funding solutions while advocating equitable resource distribution. **With your continued support and the exceptional commitment of our team, I remain confident that SVNH will emerge stronger and more resilient.**

With profound gratitude,

Nanette Wong
Community Board Chair
South Vancouver Neighbourhood House

OUR COMMUNITY BOARD

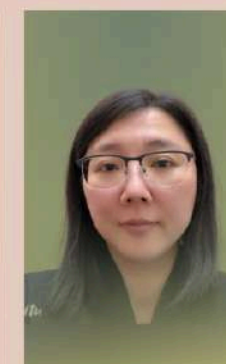
Our community board is comprised of high regarded members of the community that lend their time and expertise to South Vancouver Neighbourhood House



NANETTE WONG
Board Chair



MONICA WONG
Vice Chair



JUNE LIANG
Treasurer



MARION HARTLEY
Secretary



AARON SIHOTA
Member



AL HOUSTON
Greater Vancouver
Native Cultural Society
Representative



**ANEELMA
MORSARA**
Member



**CHANDRA
RAGLIN**
Member



JUDY JIANG
Youth
Representative



KHOI NGUYEN
Youth
Representative



**NELSON
DIDULO**
Seniors Hub
Representative



ROD RAGLIN
Member

OUR VALUES

equitable

Striving to ensure fair and just inclusion wherein all participants can reach their full potential and thrive.

empowering

Building capacity based on strengths of the residents of the neighbourhood

VISION

Everyone belongs in an equitable, diverse and caring community.

MISSION

Weaving together diverse communities to create a just, equitable and caring society, where people experience a sense of belonging.

collaborative

Being community driven and working together with our neighbours, community members and partners.

courageous

Providing progressive leadership that embraces complexity and makes difficult decisions when necessary.

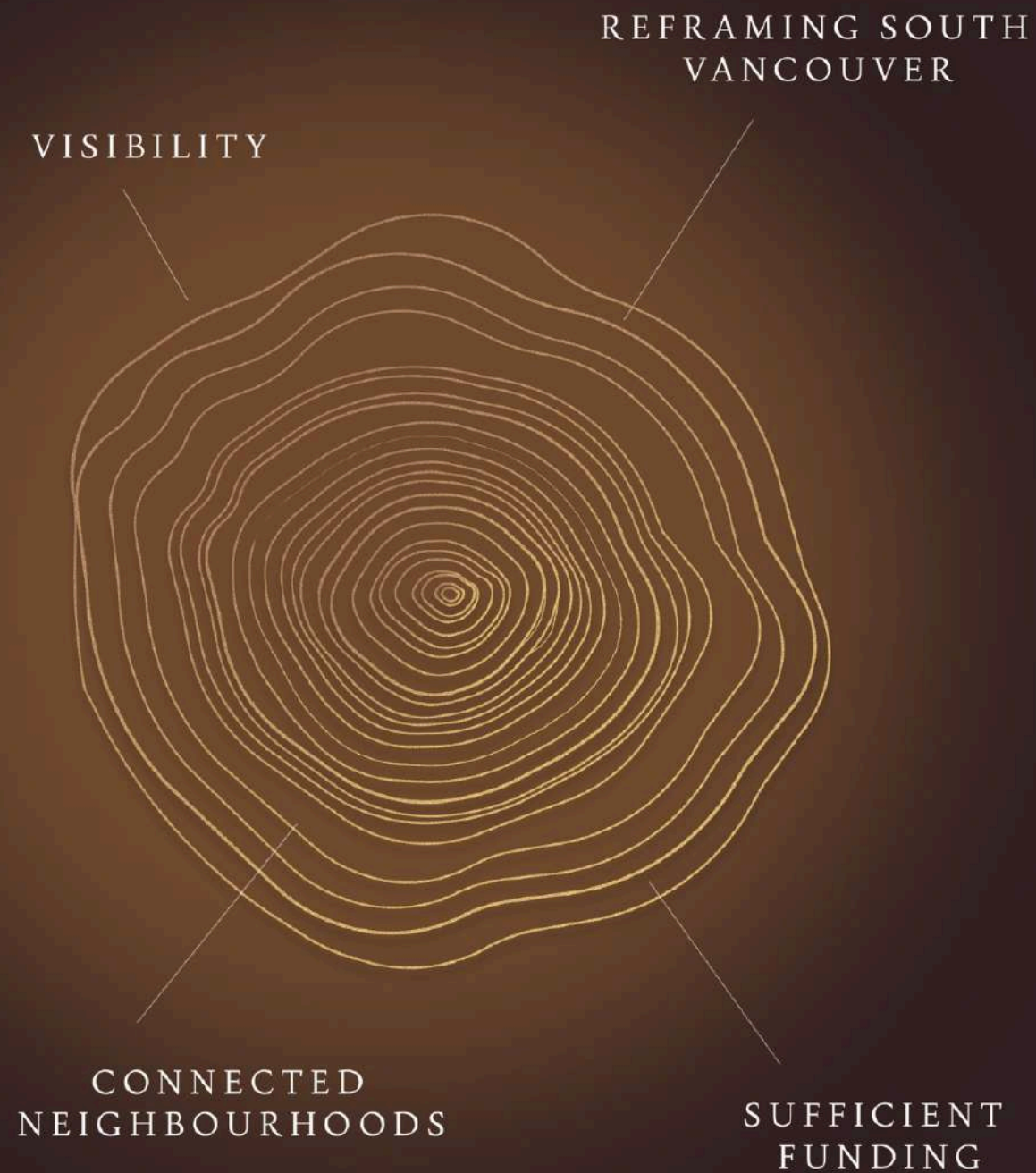


ABOUT THE GINKGO LEAF

The Ginkgo Tree is considered a living fossil as one of the oldest tree species on Earth. Its leaves symbolize and guide resilience, longevity and hope in the face of all conditions.

CLOSING OF 2020 - 2024 STRATEGIC PRIORITIES

As we close this chapter of strategic priorities which took root in 2020, we continue to carry on and embed these layers of growth that continue to take root in our future strategic directions.



ABOUT THE TREE TRUNK

The tree trunk is an illustrative indicator of past climate conditions and seasons a tree has weathered through. Its rings tell a visual story of fluctuations, capacity and growth.

BEGINNING OF 2025 STRATEGIC PRIORITIES

In 2025, we welcome a new season, rerooting and growing from the nutrients and active work connected to our previous priorities.

STRATEGIC DIRECTIONS

- Amplifying our Voice
- Mobilizing Equity
- Activating our Networks
- Deepening & Protecting What Matters Most



VALUES

- Cultivating Community Wisdom
- Celebrating Joy
- Shared Leadership
- Intentional Inclusion

OUR STATISTICS

From April 2024 - March 2025

675
VOLUNTEERS

22601
VOLUNTEER
HOURS

”

3152
SENIORS

418
YOUTH

571
FAMILIES

1903
NEWCOMERS

The most rewarding part
of my participation
is seeing the positive impact
we make in the community

whether it's helping someone develop new skills, providing support to those in need,
or simply creating a welcoming space where people feel valued and connected.
Knowing that my efforts contribute to meaningful change makes the experience truly fulfilling.”

— AG

14048
COMMUNITY
MEALS

33
SITES

6442
PARTICIPANTS

125
PROGRAMS

27456
FOOD BOXES
DISTRIBUTED



ABOUT THE SALMONBERRY

The Salmonberry is a plant indigenous to British Columbia. It is an edible, bright berry that is an essential source of food for animals in addition to traditional medicines in Indigenous communities.

REFRAMING SOUTH VANCOUVER

As SVNH's designated advocacy team, the Reframing team is committed to continuing our effort in engaging the community and bringing their voice to decision makers.

phase 1

ASSET MAPPING
(SEPTEMBER 2021 - MARCH 2022)

phase 2

NEEDS MAPPING
(APRIL - SEPTEMBER 2022)

phase 3

NAC ESTABLISHMENT
(OCTOBER 2022 - MARCH 2023)

phase 4

REPORTING
(APRIL 2023 - MARCH 2024)

present

REFRAMING 2.0
(APRIL 2024 - NOW)



2 New Community Murals!



Anti-racism workshops



Community engagement events



Outreach with Community



Memorial South Park Advocacy



Pollinator Garden Activation



Meetings with City of Vancouver Staff, Councillors & Mayor



All-Candidates Meetings



NAC Trainings & Get-Togethers



We're now a team of 4!

CONNECTED
NEIGHBOURHOODS

14
FAMILIES



FAMILY

70
NAC
MEMBERS
5
TRAINING
SESSIONS



CAREER
DIRECTIONS

342
PARTICIPANTS
7
WORKSHOPS



81
CLIENTS ACQUIRED JOBS



CHILDCARE

186
FAMILIES
5
SITES

SETTLEMENT

1514
NEWCOMERS
5
SITES



OLDER ADULTS &
SENIORS

2857
COMMUNITY
MEALS
229
VOLUNTEERS



2482
PARTICIPANTS

NEW PROGRAM

Our new Career Directions program provides no-cost, personalized support to prepare individuals from all backgrounds.

From 1-1 support to workshops our team provides the support individuals need for career success in Canada.

PRETEEN & YOUTH

175
FAMILIES



15
SITES

15000+
SNACKS

200
VOLUNTEERS

330
NEWCOMERS

2857
COMMUNITY
MEALS
229
VOLUNTEERS

6
SITES

6990
HAMPER



67
VOLUNTEERS

1235
PARTICIPANTS

FOOD HUB

CONNECTED NEIGHBOURHOODS

Our neighbourhoods are connected deeply through their connections, stories and captured memories.

"Beyond being a participant, M. is an invaluable volunteer, contributing her time and skills to the Food Hub. She thrives in the collaborative environment, building connections with staff and fellow volunteers. She also shares meals she prepares from the food she receives, fostering a sense of community and reciprocity."

Joey

"We couldn't be happier with our experience at Salmonberry Daycare. From day one, the staff has been incredibly kind, attentive, and genuinely caring toward our children. It's such a relief knowing they're in a safe, nurturing environment where they're not only well cared for but also learning and growing every day. Now that they are almost graduating, seeing the amount of growth is truly amazing."

Gloria,
Salmonberry CC
Parent

"We saw our preteen programs flourish with a wider selection than last year, especially for newcomer children, and families began approaching us about co-participation with their children."

Michelle

"Volunteering has encouraged me to step out of my comfort zone and grow as a person."

Judy

"As a newcomer, I have felt welcomed and included in a new environment. I have been able to make new friends and connections through volunteering."

Laura

"Not having many friends to begin with, ADC has helped my father expand his interest in new things stimulating his brain, his emotions, his motor skills, and helped him be more social with others. Thank you for all that you do ADC Team."

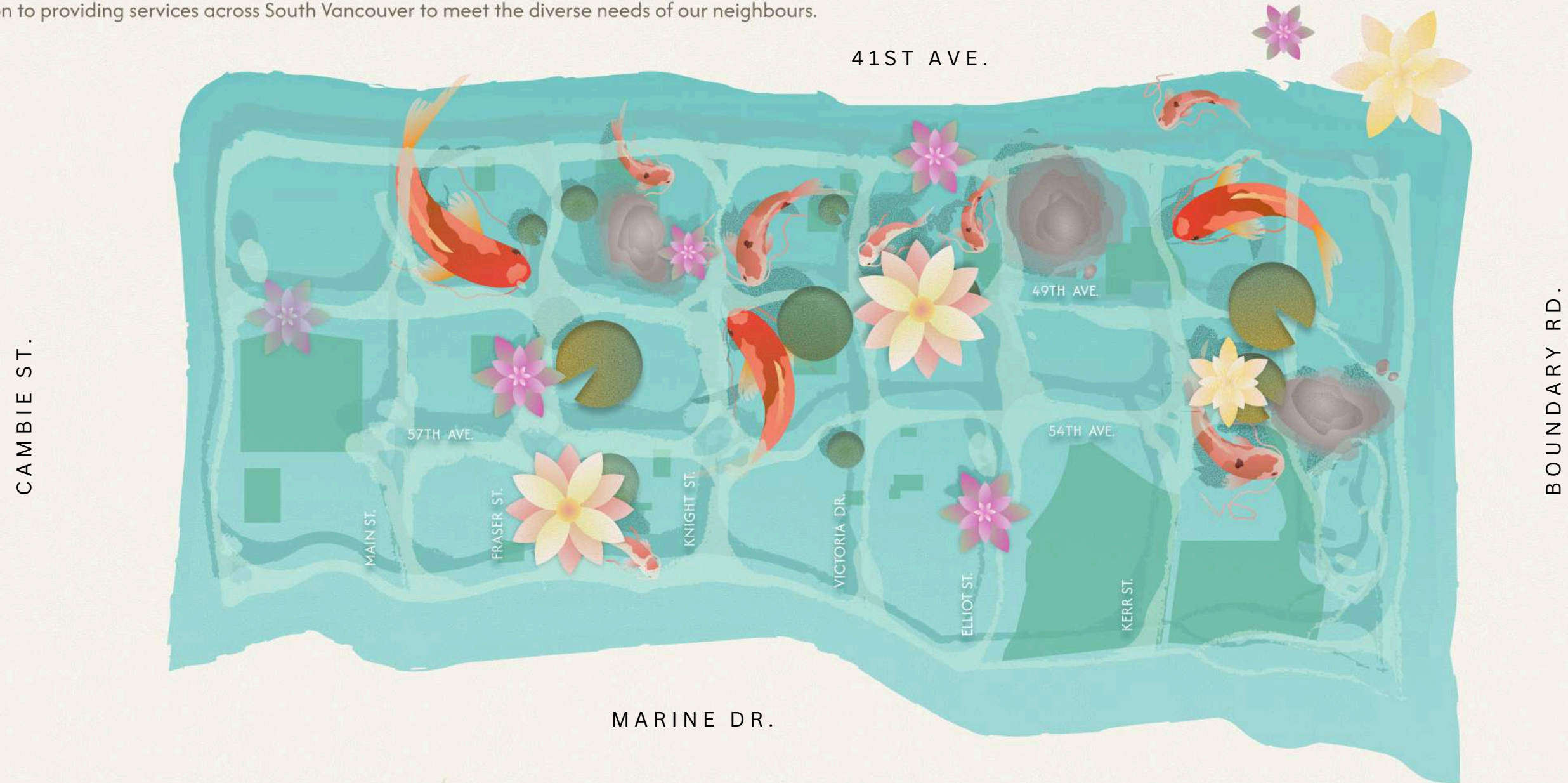
A daughter of our Adult Day Program Participant

VISIBILITY

South Vancouver is a vibrant community, made up of a variety of neighbourhoods. We have made a conscious effort to conduct outreach, organize events and programs in addition to providing services across South Vancouver to meet the diverse needs of our neighbours.

ABOUT THE ECOSYSEM

We see South Vancouver as an ecosystem that depends on each other to thrive. Our vision for an equitable, diverse and caring community is earned through collective community symbiosis.



MAIN SITE

South Vancouver Neighbourhood House
SVNH Southside Hub



CHILDCARE PROGRAMS

Salmonberry Childcare Centre
SVNH Out of School Care



ADULT DAY PROGRAM

Adult Day Centre Beulah
Adult Day Centre South Vancouver



PRETEEN PROGRAMS

Captain James Cook Elementary
Fleming Elementary
Cunningham Elementary
Waverly Elementary
Tecumseh Elementary



YOUTH PROGRAMS

David Thompson Secondary School
Killarney Secondary School
John Oliver Secondary School



FOOD HUB SPOKES

St. Thomas Anglican Church
Peace Church on 52nd
South Vancouver Family Place
CityReach Care Society
Langara YWCA
Refood Rescue Foundation
BC Housing - Culloden Court



BC HOUSING KIDS CLUB



COMMUNITY PROGRAMS

Killarney Community Centre
Sunset Community Centre
Moberly Arts & Cultural Centre

Fraserview VPL Gordon Park Victoria Square
South Hill VPL Memorial Park Sunset Plaza

Orchard Park Champlain Places Culloden Court

REVENUE & EXPENSES

	2025	2024
	\$	\$
Revenue		
Province of BC	3,946,300	3,711,400
Federal Government	2,880,456	1,808,428
United Way	1,035,197	811,764
Contributions from Foundations	401,476	553,668
Other Contributions and Miscellaneous	196,326	407,693
City of Vancouver	538,582	265,459
Earned Income	640,358	732,032
Gaming	100,000	100,000
Donations and Fundraising	51,359	39,012
Interest & Investment Income	131,031	275,447
	9,921,085	8,704,903
Expenses		
Salaries and Benefits	7,231,042	5,725,338
Purchased Services & Subcontracts	1,164,108	1,170,613
Program, Food & Transportation	695,696	658,144
Building Occupancy	460,945	521,546
Office Expenses	106,679	85,159
Other Expenses	134,294	100,649
	9,792,764	8,261,449
Excess (deficit) of revenue over expenses from operations	128,321	443,454
Amortization of deferred property and equipment contributions	137,146	155,463
Amortization of property and equipment	(256,211)	(231,797)
Unrealized gain (loss) on investments	45,463	(59,659)
Excess (deficit) of revenue over expenses	54,719	307,461

THANK YOU TO OUR FUNDERS

At South Vancouver Neighborhood House, our funders fuel our vision and aid us in supporting our mission for healthy and engaged communities in South Vancouver.





HEALING AS A COMMUNITY

As an organization in the heart of South Vancouver, we find strength to uplift our communities through times of hardship and resilience. Through the months following the tragic events at Lapu Lapu Day 2025, we give hope to those in our communities. Through Indigenous healing ceremonies and multi-faith prayers, we honour the sacredness of those who have lost their lives, and support those that are living in finding safety and meaning through strengthened and blossomed community.

COMMUNITY HEALING CEREMONY
AT SOUTH VANCOUVER NEIGHBOURHOOD HOUSE



THANK YOU VOLUNTEERS

**Volunteers are the heart of South Vancouver Neighbourhood House.
Your dedication and tireless efforts have truly made a difference in our community.**

Thank you for your selflessness, generosity, and commitment to making South Vancouver a better place for all. Your kindness shines bright and your contributions are deeply appreciated.

Thank you for being the heart of our community.



www.southvan.org



@southvannh



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