



SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

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Seniors Community Connector Internal Job Posting Full-Time

South Vancouver Neighbourhood House (SVNH) is on the unceded, occupied, ancestral, traditional, and stolen homelands of the Coast Salish Nations, the x̣ẉməθkwəỵəm (Musqueam), Skwxwú 7mesh (Squamish), and Səlíl Iwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

South Vancouver Neighbourhood House is looking for a Seniors Community Connector. The Seniors Community Connector plays an integral role in bridging the gap between healthcare and social care. As a Social Prescribing professional, you will partner with community organizations to provide non-medical support to improve the overall health and well-being of older adults in the community. The Seniors Community Connector will work with health care referrers and other Seniors Community Connectors in the province to create an environment where seniors at-risk of frailty can access resources and support. The goal of this position is to assist older adults to age safely in the right place by providing them with the social connections they require and build and maintain partnerships and connections of community-based seniors services in your area.

Duties and Responsibilities:

Community Development

- Builds and maintains networks within the community and strengthens relationships within the community-based seniors serving sector.
- Uses an asset-based community development approach to identify and mobilize individuals, and organizations supporting older adults.
- Engages and participates in learning opportunities such as provincial community of practices, planning tables, trainings and workshops.

Assessment and Management of Referrals

- Connects, liaises and establishes partnerships with local health care professionals to create and maintain referral pathways.
- Maintains an active caseload of seniors with short-term needs through referrals from health care professional and community agencies.
- Prioritizes referrals to meet individual participant's needs.
- Assists in connecting seniors to primary care providers and supports hospital discharge transitions.
- Documents participant's interactions, wellness plans, reports, and other administrative duties as required.
- Implements safety precautions when visiting seniors in the community including their personal residence.
- Conduct assessments with program participants to identify strengths, abilities, and risks and to discern their unique needs.
- Maintain a high level of confidentiality in all matters related to the clients and community partners.

Wellness Plan Development

- Works with seniors who are referred from Health Care Professionals and community partners to connect with community supports and services
- Co-develop personalized care plans that address social, emotional, psychological and physical health in a

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holistic manner.

- Effectively collaborate with SVNH's seniors' services to provide multidisciplinary support that is in the best interest of the senior
- Engages and participates in learning opportunities such as provincial community of practices, planning tables, trainings and workshops

Other Responsibilities

- Participates in evaluation of programs including collection of participant data and reporting at regular intervals.
- Documents participant's interactions, wellness plans, reports and other administrative duties as required.
- Attends staff meetings, team meetings and house events.
- Performs other related duties as required.
- All team members of SVNH are expected to adhere to and demonstrate values of anti-racism, diversity and inclusion.

Qualifications:

- Bachelor's degree in social service or related Human Services field or a combination of relevant education and experience.
- Minimum two (2) years recent related experience.
- Strong knowledge of seniors' issues and challenges related to healthy aging.
- Experience working with seniors and diverse populations from different cultures and socio-economic backgrounds.
- Demonstrated skills in the areas of crisis intervention and conflict resolution.
- Excellent written and oral communication skills and ability to clearly explain instruction to others.
- Ability to work independently with strong time management, organizational and computer skills.
- Ability to travel within Vancouver, and valid driver's license
- Knowledge of the community resources, programs and services.

Compensation: \$28.54 to \$30.04 per hour, depending on experience, 35 hours per week, Municipal Pension Plan, Extended Health and Dental benefits, vacation and sick leave, Employee and Family Assistance Program

Application Period: March 18th to March 29th, 2024

Job start date: April 15th, 2024

Please send cover letter and resume by email with subject heading Seniors Community Connector to:

shelley.jorde@southvan.org

Shelley Jorde, Director of Seniors Programs, shelley.jorde@southvan.org

ANHBC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to apply. Only short-listed candidates will be contacted for an interview. No phone calls please.

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