



# SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: [www.southvan.org](http://www.southvan.org)

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## Maternity Leave Coverage Dari-speaking Settlement Counsellor Internal/External Job Posting Full-Time

*South Vancouver Neighbourhood House (SVNH) is located on the unceded, occupied, ancestral and traditional homelands of the x<sup>m</sup>məθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish) and Səlilw̓́ ətəʔ/Selilwitulh (TsleilWaututh) Nations. We recognize the vast cultural diversity of Indigenous people and acknowledge the heterogeneity of their opinions, representation, needs and desires. We dedicate ourselves to walking in solidarity beside our Coast Salish neighbors and South Vancouver community members as we work collectively towards community building.*

South Vancouver Neighbourhood House is looking for an experienced and trauma-informed Multicultural Dari-speaking Settlement Counsellor. This is a frontline; full-time position will focus on supporting Afghan refugees and vulnerable newcomers to Canada. This includes social group programs, volunteer programs, employment and/or academic support services, drop-in community connection programs, special events and workshops, as well as one-on-one support. This position is part of SVNH's settlement team, which will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources, and referrals to promote self-advocacy and full participation for newcomers in Canadian Society.

### Duties and Responsibilities:

- Identify clients' settlement needs and goals to create settlement plans, case manage, one-to-one para-counsel or crisis counsel, and ongoingly assess newcomer clients.
- Provide group social programming for Afghan refugees and vulnerable newcomers to ensure they have a safe space to be connected to South Vancouver, build friendships, and seek resources/referrals for mental health, employment, physical health and/or recreation as needed.
- Plan, organize, and facilitate community connections activities for newcomers.
- Plan, organize, facilitate group volunteer and social-emotional engagement opportunities.
- Outreach and recruit for programs via presentations, community events, and meetings with service providers.
- Prepare and create event and program flyers, posters, and brochures.
- Connect newcomer to community organizations and service agencies.
- Collaborate and network with groups, employment supports, language training services, agencies, schools and government departments and other stakeholders currently working with immigrant communities to discuss issues and trends, co-facilitate programs, and develop new initiatives to meet clients needs.
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports.
- Apply for grants to enhance settlement programs.
- Support the development of newcomers in the Canadian multi-cultural context.
- Maintain information and support resources.

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**Building Better Neighbourhoods Together Since 1977**





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- Adheres to confidentiality and privacy policies.
- Promote SVNH programs and services.
- Provide support to Neighbourhood House sponsored events and activities.
- Attend staff meetings/retreats/ training.

## Qualifications:

- Post secondary education in social work, community support, multicultural work, or related field in combination with experience in the field.
- Minimum 1 year experience working with refugees & vulnerable newcomers in a multicultural environment.
- Oral and written proficiency in English and Dari. Pashto an asset.
- Work and/or lived experience with newcomer/immigrant/refugee vulnerable clients facing multiple barriers.
- Demonstrated understanding of the immigration process and issues affecting immigrants and refugees.
- Demonstrated understanding of intercultural knowledge and BIPOC awareness.
- Demonstrated ability to work in a multicultural team environment and independently.
- Knowledge of group social programming and ability to facilitate programs that encompasses building peer-to-peer connections, group volunteering.
- Knowledge of basic counselling skills and crisis intervention skills.
- Knowledge of employment skills and ability to provide employment support services.
- Excellent organizational, leadership, communication, and community development skills.
- Experience facilitating groups and designing workshops.
- Successful criminal record search
- Training in Nobody's Perfect, Mother Goose, My Tween & Me and other family resource programs an asset.
- Demonstrated report writing and administrative tracking.
- Computer proficiency.

Compensation: \$28.54 per hour. 35 hours per week + benefits after probation

Closing date: July 12, 2023

Term position: July 24, 2023 to February 17, 2024

Please send cover letter and resume by email with subject heading Dari-speaking Settlement Counsellor to: Huda Bolbolan, Manager of Settlement & Family Programs at [Huda.bolbolan@southvan.org](mailto:Huda.bolbolan@southvan.org).

Only short-listed candidates will be contacted for an interview. No phone calls please. ANHBC is an equal opportunity employer.

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