



SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

Welcome Bienvenue Chào mừng Quý Vị Bienvenidos 환영합니다

Seniors Community Outreach Specialist

Internal/External Job Posting- Part-time

Posting period: June 26–July 3, 2023

South Vancouver Neighbourhood House (SVNH) is on the unceded, occupied, ancestral, traditional, and stolen homelands of the Coast Salish Nations, the x̱məθkwəy̱əm (Musqueam), Skwxwú 7mesh (Squamish), and Səlilwətaʔ/Selilwitulh (Tseil-Waututh) Nations.

South Vancouver Neighbourhood House is looking for a **Seniors Community Outreach Specialist** for our Seniors team. This is a part-time position at 14 hours per week. The Seniors Community Outreach Specialist will be responsible for assisting with the development and delivery of the Safer Together: Emergency Preparedness Project. Safer Together is an innovative outreach emergency preparedness project that brings information to seniors' residential buildings to inform higher-needs older adults about a range of weather advisories and emergencies. Safer Together connects individuals to programs and services by breaking down barriers to access such as transportation and language. The Seniors Community Outreach Specialist will also provide support for the Information and Referrals program both on- and off-site. In person supports will be provided to English and non-English speaking, racialized and newcomer seniors. Assistance includes form filling, applying for government benefits and connecting older adults to community services.

Duties and Responsibilities:

- Develop and implement outreach strategies to identify opportunities to connect with highly vulnerable, non-English speaking, racialized seniors;
- Reach out to low-income and subsidized seniors housing managers to build partnership opportunities for outreach;
- Assist with the planning, organizing, delivering and evaluating the Safer Together project in accordance with the goals and outcomes provided by the funder;
- Work collaboratively with local organizations, emergency services agencies, community groups, volunteers and partners to ensure the Safer Together Project builds on local assets and responds effectively to community needs;
- Assist with monitoring and reporting on project goals/outcomes, including collecting statistics and contributing to databases;
- Build relationships and maintain communication with project stakeholders, community partners, health partners and service providers;
- Support program promotion and registration;
- Connect seniors to emergency preparedness information, resources and other services as required;
- Assist to facilitate workshops and lead community dialogues to broaden our understanding of the needs and opportunities for this community and build connections to services with partner organizations
- Write program reports, collect statistics, and maintain program-related documentation;
- To be aware of community needs, gaps, trends and to share this information at team meetings and advocate as needed.

Building Better Neighbourhoods Together Since 1977





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- Identify and provide leadership in community development to build the capacity of non-English speaking seniors to engage in grassroots efforts of social networking and organizing.

Qualifications:

- Diploma in Community Development or Social Services or combination of education and minimum of 2 years' experience in community development
- Knowledge of community development principles, experience with anti-oppression frameworks and strength-based approaches
- Experience developing and implementing outreach strategies for individuals from diverse racial, ethnic, linguistic, cultural, and socioeconomic backgrounds.
- Experience working with highly vulnerable, non-English speaking racialized seniors
- Proven experience working collaboratively in a team environment
- Demonstrated ability to problem solve
- Demonstrated ability to work collaboratively with others to achieve common goals and positive results
- Fluency in English is required
- Fluency in another language commonly spoken in South Vancouver (Mandarin and/or Cantonese,) is highly preferred
- Knowledge of South Vancouver area is desired
- Class 5 Drivers License an asset
- Criminal record search required

Compensation: Band 7; \$22.90-25.38 p/hour based on qualifications, 14 hours per week + 6% vacation pay in lieu of vacation

Closing date to apply: July 3, 2023

Job start date: July 10, 2023

Please send cover letter and resume by email with subject heading **Seniors Community Outreach Specialist** to:

Jeannie Furmanek- Manager of Community Based Seniors Services

South Vancouver Neighbourhood House

6470 Victoria Drive, Vancouver, BC, V5P 3X7

Email: jeannie.furmanek@southvan.org

Please note that a criminal record check must be successfully cleared.

For a detailed job description email jeannie.furmanek@southvan.org

ANHBC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to apply. Only short-listed candidates will be contacted for an interview. No phone calls please.

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