



# SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: [www.southvan.org](http://www.southvan.org)

Welcome Bienvenue Chào mừng Quý Vị Bienvenidos 환영합니다

## Internal/External Job Posting Full Time/35 hours per week

South Vancouver Neighbourhood House is looking for an enthusiastic and compassionate individual for the role of Young Adult Settlement Worker. This is a frontline, full-time position that works directly with diverse, multicultural young adults (ages 17 to 29) who are newcomers to Canada. The Young Adult Settlement Worker organizes and facilitates all settlement activities related to working with vulnerable young adults ages 17-29. This includes employment and volunteer programs, life skills programs, drop-in community connection programs, special events and workshops, as well as one-on-one support. This position is part of SVNH's settlement team, which will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources and referrals to promote self-advocacy and full participation for newcomers in Canadian Society.

### Qualifications:

- Minimum 2 years experience working with immigrant youth ages 17 to 29 in a multicultural environment
- Work and/or lived experience with newcomer/immigrant/refugee vulnerable clients facing multiple barriers
- Demonstrated understanding of the immigration process and issues affecting immigrants and refugees
- Demonstrated understanding of intercultural knowledge and BIPOC awareness
- Demonstrated ability to work in a multicultural team environment and independently
- Post secondary education in youth work, social work, community support, multicultural work, or related field in combination with experience in the field
- Knowledge of basic counselling skills and crisis intervention skills
- Knowledge of employment skills and ability to facilitate employment workshops
- Excellent organizational, leadership, communication, and community development skills
- Experience facilitating groups and designing workshops
- Oral and written proficiency in English and another language (Tagalog, Punjabi, Hindi, etc.)
- Successful criminal record search
- Class 4 Driver's License an asset

### Duties and Responsibilities:

- Provide newcomer young adults with support, follow-through, ongoing assessment and re-assessment for clients as identified by IRCC
- Identify clients' settlement needs, goals and objectives and create settlement plans, as necessary
- Case manage services for newcomer young adult clients in partnership with parents, family members, schools, and service providers
- Create transition plans for newcomer young adults leaving secondary school

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Building Better Neighbourhoods Together Since 1977





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- Orient newcomer young adults to the post-secondary system in Canada and support clients in accessing financial aid, scholarships, and adult education
- Provided one-on-one para-counselling and crisis counselling to vulnerable newcomer young adults as needed
- Develop and deliver 1-1 and group orientations
- Organize internal and external referrals for clients related to mental health, physical health, social connectedness, recreation, and academic support
- Support newcomer young adults in developing life skills, with focus on employment skills
- Plan, organize, and facilitate community connections activities & out trips as outlined
- Plan, organize, facilitate volunteer opportunities & provide social-emotional engagement supports
- Outreach and recruit for programs via school presentations, community events, and meetings with service providers
- Prepare and create event and program flyers, posters, and brochures
- Connect clients to in-house services, bridge programming to SVNH services, mentorship and training opportunities
- Connect newcomer young adults to community organizations and service agencies
- Collaborate and network with groups, agencies, schools and government departments and other stakeholders currently working with immigrant youth communities to discuss issues and trends and develop new initiatives to meet clients needs
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports
- Apply for grants to enhance settlement programs
- Collaborate with external service providers and internal staff in facilitating programs
- Support the development of newcomer youth in the Canadian multi-cultural context
- Maintain information and support resources
- Adheres to confidentiality and privacy policies
- Promote SVNH programs and services
- Provide support to Neighbourhood House sponsored events and activities
- Attend staff meetings/retreats/ training

Pay rate: \$28.54 per hour

Closing date: April 4, 2022

Start date: April 18, 2022

Please send cover letter and resume by email with subject heading **YA Position** to:

Michelle Lui, Youth Team Lead, at [michelle.lui@southvan.org](mailto:michelle.lui@southvan.org)

Only short-listed candidates will be contacted for an interview. No phone calls please. ANHBC is an equal opportunity employer.

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