

### SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: www.southvan.org

# Internal/External Job Posting Full Time/35 hours per week

South Vancouver Neighbourhood House is an enthusiastic and compassionate individual for the role of Young Adult Settlement Worker. This is a frontline, full-time position that works directly with diverse, multicultural young adults (ages 17 to 25) who are newcomers to Canada.

The Young Adult Settlement Worker organizes and facilitate all settlement activities related to working with vulnerable young adults ages 17-24, This includes employment and volunteer programs, life skills programs, drop-in community connection programs, special events and workshops, as well as one-on-one support.

This position is part of SVNH's settlement team, which will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources and referrals to promote self-advocacy and full participation for newcomers in Canadian Society.

#### **Duties and Responsibilities:**

- Provide newcomer young adults with support, follow-through, ongoing assessment and re-assessment for clients as identified by IRCC.
- Identify clients' settlement needs, goals and objectives and create settlement plans, as necessary
- Case manage services for newcomer young adult clients in partnership with parents, family members, schools, and service providers
- Create transition plans for newcomer young adults leaving secondary school
- Orient newcomer young adults to the post-secondary system in Canada and support clients in accessing financial aid, scholarships, and adult education
- Provided one-on-one para-counselling and crisis counselling to vulnerable newcomer young adults as needed
- Develop and deliver 1-1 and group orientations
- Organize internal and external referrals for clients related to mental health, physical health, social connectedness, recreation, and academic support
- Support newcomer young adults in developing life skills, with focus on employment skills
- Plan, organize, and facilitate community connections activities & out trips as outlined
- Plan, organize, facilitate volunteer opportunities & provide social-emotional engagement supports
- Outreach and recruit for programs via school presentations, community events, and meetings with service provides
- Prepare and create event and program flyers, posters, and brochures
- Connect clients to in-house services, bridge programming to SVNH services, mentorship and training opportunities
- Connect newcomer young adults to community organizations and service agencies
- Collaborate and network with groups, agencies, schools and government departments and other stakeholders
  currently working with immigrant youth communities to discuss issues and trends and develop new initiatives to
  meet clients needs
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports

Building Better Neighbourhoods Together Since 1977







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- Apply for grants to enhance settlement programs
- Collaborate with external service providers and internal staff in facilitating programs
- Support the development of newcomer youth in the Canadian multi-cultural context
- Maintain information and support resources
- Adheres to confidentiality and privacy policies
- Promote SVNH programs and services
- Provide support to Neighbourhood House sponsored events and activities
- Attend staff meetings/retreats/ training

#### **Qualifications:**

- Post secondary education in youth work, social work, community support, multicultural work, or related field in combination with experience in the field.
- Minimum 2 years experience working with immigrant youth in a multicultural environment
- Experience working with vulnerable clients facing multiple barriers
- Knowledge of basic counselling skills and crisis intervention skills
- Knowledge of employment skills and ability to facilitate employment workshops
- Cross cultural understanding and awareness of other cultural groups
- Excellent organizational, leadership, communication and community development skills
- Experience facilitating groups and designing workshops
- Oral and written proficiency in English and another language (Tagalog, Punjabi, Hindi preferred)
- Ability to work in a multicultural team environment and independently
- Understanding of the immigration process and issues affecting immigrants and refugees
- Successful criminal record search
- Class 4 Driver's License Licence an asset

Pay rate: \$26.34/hour

Closing date: September 19, 2021 Start date: October 4<sup>th</sup>, 2021

Please send cover letter and resume by email with subject heading: YA Position

Attention to: Michelle Lui (Youth Team Leader)

Email: michelle.lui@southvan.org

Only short-listed candidates will be contacted for an interview. No phone calls please. ANHBC is an equal opportunity employer



