

Welcome

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Bienvenue

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Bienvenidos

Chào mừng

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**Organization Overview:** South Vancouver Neighbourhood House (SVNH) is a community service agency and charitable organization serving South Vancouver since 1977. As a neighbourhood house, we work toward improving the quality of both community and family life. We offer activities and services for seniors, adults, families, youth, and children, which are determined by the needs and interests of the people living in our community. Each year, nearly 3,000 individuals participate in our programs, which are run in partnership with over 600 volunteers who donate more than 30,000 hours of their time.

**Vision:** Everyone in South Vancouver lives in a healthy and engaged community.

**Mission:** SVNH plays a leadership role in building healthy and engaged neighbourhoods in South Vancouver by connecting people and strengthening their capacity to create change.

## Volunteer Role Description

**Volunteer Role: Volunteer Driver**

**Program/Project: Better at Home**

**Objectives:**

- To improve the quality of life for seniors with mobility challenges who are unable to take other forms of transportation
- To help seniors live independently in their own homes, reduce social isolation and attend to day-to-day tasks and errands.

**Key Responsibilities:**

- Transport riders from their homes to their chosen destinations
- Provide assistance to riders as needed
- Report any incidents and emergencies immediately to Program Coordinator
- Call in if unavailable to make it to a scheduled shift
- Keep accurate records and submit the required receipts and reports

**Qualifications:**

- Find pleasure in driving
- Be in good physical and mental health, able to assist riders should it be required
- Able to consistently drive offensively and obey traffic laws
- Reliable and punctual
- Empathic, compassionate and non-judgmental towards seniors from diverse backgrounds

**Schedule:** Weekdays during business hours

**Time Commitment:** Able to commit to a minimum of 6 months

**Benefits to Volunteer:** The opportunity to share your skills with and engage with a not-for-profit social service organization, and to contribute to your community in a significant way. We will provide a Certificate of Appreciation for your community service, and mileage reimbursement.

**For more information,** contact Jeannie Furmanek at [jeannie@southvan.org](mailto:jeannie@southvan.org).