



Better at Home is funded by the Government of British Columbia.

## **Vancouver South Better At Home**

### **VOLUNTEER DRIVER**

#### **Volunteer Driver Position Objectives:**

- To improve the quality of life for seniors with mobility challenges who are unable to take other forms of transportation
- To help seniors live independently in their own homes, reduce social isolation and attend to day-to-day tasks and errands.

Volunteer drivers will be assigned by the Vancouver South Better At Home Transportation Program Coordinator to provide seniors with assisted transportation to appointments and outings across Vancouver. Volunteers might agree to stay with their rider, while at other times they might arrange an appropriate pick up time. This position requires a solid driving record, and well developed interpersonal skills. The driver will use his or her own reliable vehicle.

#### **Volunteer Driver Requirements:**

- Be 21 years of age or older
- Have a minimum of five years driving experience
- Have a clean driving record
- Hold a valid driver's license, registration and insurance and be willing to provide copies of these documents
- Own a trustworthy vehicle
- Ability to provide two (non-family) references
- Abide by confidentiality agreement around client information
- Respect and abide by SVNH's policies, procedures and codes of conduct and ethics
- Able to commit to a minimum of 2 hours per month for at least 3 months



Better at Home is funded by the Government of British Columbia.

## **Volunteer Driver Qualifications:**

- Find pleasure in driving
- Enjoy road maps and logistics
- Be in good physical and mental health
- Be physically able to assist riders should it be required
- Willingness to drive without distractions (cell phone, texting, eating while driving)
- Able to consistently drive offensively and obey traffic laws
- Reliable and punctual
- Empathic, compassionate and non-judgmental
- Sensitivity towards seniors and people from diverse cultures
- Willingness to help make a difference in the lives of seniors

## **Volunteer Driver Responsibilities:**

- Transport riders from their homes to their chosen destinations
- Provide assistance to riders as needed
- Report any incidents and emergencies immediately to Program Coordinator
- Call in if unavailable to make it to a scheduled shift
- Keep accurate records and submit the required receipts and reports
- Attend all required orientation and training
- Treat all riders with dignity and respect

**Must undergo a Criminal Record Check through the South Vancouver Neighbourhood House**